Qwickly Attendance Mobile Browser Known Issue

There is a known issue with Qwickly Attendance whereby students will encounter an error message when they use a mobile browser to access the tool from the course menu in an Original Course:

{"code":"Unauthorized", "message":"Site login required"}

The problem is caused by the way the Blackboard handles browser cookies for Qwickly Attendance when the tool link is placed on the course menu. Users can still access Qwickly Attendance via "Other Bb Tools" from the course menu, which will launch the tool in a separate tab.

Workaround

1. Remove any existing link to Qwickly Attendance from your course menu.
2. Insert a link to Qwickly Attendance within a content area.

Via the Tools Tab > More Tools > Attendance by Qwickly

If you are using Blackboard’s native attendance tool, this issue does not apply.

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