Installing Adobe software from the Creative Cloud desktop app on a Mac

These install instructions are for **UMBC owned devices only** and the Adobe Creative Cloud license is only available to active UMBC employees (faculty/staff). If you are a UMBC faculty/staff member that is unable to sign in to your Adobe Creative Cloud account using your myUMBC credentials, please submit an **RT ticket** to receive assistance. Please be aware of the **use limitations** for Creative Cloud apps (more options for activation limits can be found [here](#)). To prevent performance issues, file syncing to the Adobe Creative Cloud is disabled.

The **Creative Cloud desktop app** must already be installed first before proceeding to the instructions below since it is **required** to install, **manage**, and **update** Adobe software.

1. Open the Creative Cloud desktop app and click **Sign in with an Enterprise ID**.

2. Type in your UMBC email address (it may skip asking for the password and take you directly to step 3, but if not, type in your password and click **Sign in with an Enterprise ID**).
3. Click **Enterprise ID**.

4. When it takes you to myUMBC, type in your UMBC credentials and then click **Log In**.
5. Click the Apps tab and then click Install next to the app you want to install to begin the installation (click Continue if the Welcome to Creative Cloud window pops up).
---Optional--- Installing an older version of an app: Click the arrow next to Install (or the arrow next to Open or Update if the app is already installed), click Manage, click Other Versions, and then click Install for the version you want in the list that appears. NOTE: Access to older versions of an app is not a feature available for all apps. By default, installing a newer version of an app will overwrite any previously installed older version of the app (please refer to note at the top of this document about installing multiple versions of the same app).

6. Once the installation completes, click Open to start the app. NOTE: If you want more information on updating apps or customizing the update settings in the Creative Cloud desktop app, please follow this guide.
To make a Dock shortcut for the Adobe app, open the **Applications** folder from a Finder window, click and hold on the app’s icon, and then drag it into the Dock.