Installing Adobe software from the Creative Cloud desktop app in Windows

These install instructions are for **UMBC owned devices only** and the Adobe Creative Cloud license is only available to active UMBC employees (faculty/staff). If you are a UMBC faculty/staff member that is unable to sign in to your Adobe Creative Cloud account using your myUMBC credentials, please submit an RT ticket to receive assistance. Please be aware of the **use limitations** for Creative Cloud apps (more options for activation limits can be found [here](#)). To prevent performance issues, **file syncing to the Adobe Creative Cloud is disabled**.

The **Creative Cloud desktop app** must already be installed first before proceeding to the instructions below since it is **required** to install, **manage**, and **update** Adobe software.

1. Open the Creative Cloud desktop app and click **Sign in with an Enterprise ID**.

2. Type in your UMBC email address (it may skip asking for the password and take you directly to step 3, but if not, type in your password and click **Sign in with an Enterprise ID**).
3. Click **Enterprise ID**.

4. When it takes you to myUMBC, type in your UMBC credentials and then click **Log In**.
5. Click the **Apps** tab and then click **Install** next to the app you want to install to begin the installation (click **Continue** if the *Welcome to Creative Cloud* window pops up).

---Optional--- Installing an older version of an app: Click the arrow next to **Install** (or the arrow next to **Open** or **Update** if the app is already installed), click **Manage**, click **Other Versions**, and then click **Install** for the version you want in the list that appears. **NOTE**: Access to older versions of an app is not a feature available for all apps. By default, installing a newer version of an app will overwrite any previously installed older version of the app (please refer to note at the top of this document about installing multiple versions of the same app).

6. Once the installation completes, click **Open** to start the app. **NOTE**: If you want more information on updating apps or customizing the update settings in the Creative Cloud desktop app, please follow this guide.
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