How do I delete cookies, cache, and temporary Internet files from my web browser?

Tell Me

Please select your browser from the list below:

- Open Internet Explorer
- Select Tools

Don't see Tools? Press the Alt key on your keyboard.

- Select "Delete Browsing History..."
- Make sure to uncheck Preserve Favorites website data and check both Temporary Internet Files and Cookies then click Delete.
- You will get a confirmation at the bottom of the window once it has successfully cleared your cache and cookies

Click here to be taken to Microsoft's instructions.

- Open Safari
- Click on Safari in the menubar
- Click on Reset Safari
- Make sure that Remove All Website Data is checked
- Click on Reset

If you are using Safari 8 (OS X 10.10 Yosemite) please use the instructions below:

- Open Safari
- Click on Safari in the menubar
- Select Preferences
- Click the Privacy Tab
- Select Remove All Website Data...
- Click Remove Now

For more information visit https://support.apple.com/en-us/HT201265

- Open Firefox
- Select Preferences
- Select the Advanced panel
- Click on the Network tab
- In the Cached Web Content section, click Clear Now
- Close Preferences box

- Open Mozilla Firefox
- Click the Firefox button and then choose Options

Note: If you're using the menu bar, choose Tools and then Options instead

- With the Options window now open, click the Privacy tab
- In the History area, click the clear your recent history link

Tip: If you don't see that link, change the Firefox will option to Remember history. You can change it back to your custom setting when you're done

- In the Clear Recent History window that appears, set the Time range to clear to Everything
- In the list at the bottom of the window, uncheck everything except for Cache and Offline Website Data

Note: If you wish to clear other kinds of stored data, feel free to check the appropriate boxes. They will be cleared with the cache in the next step

Tip: Don't see anything to check? Click the button next to Details
Click on the Clear Now button
When the Clear Recent History window disappears, all of the files saved (cached) from your Internet browsing activities in Firefox will have been removed.

Open Google Chrome
Click the button with the three horizontal lines (below the X button)
Go to Settings
Click Show Advanced Settings on the bottom
Under the Privacy section, click Clear Browsing Data.
Make sure that Empty the cache and Delete cookies and other site and plugin data are checked
Click Clear browsing data.

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