I have forgotten my myUMBC password. What should I do?

Tell me

Select an option below:

Option 1

Option 1 only applies to those who have set their security questions. If you don't know if you've set your security questions, please see option 2.

Show me

Video Length - 01:28

1. Go to [https://webadmin.umbc.edu/admin///Security/PasswordAssistance](https://webadmin.umbc.edu/admin///Security/PasswordAssistance)
2. Enter your Email address, UMBC Campus ID, or myUMBC username then click Next
3. Verify your e-mail address.
4. Answer your security questions.
5. After successfully answering your security questions, a password reset link sent to your alternate e-mail address on file.

- This link will only be active for 24 hours.
- If you have trouble receiving the email, be sure to check your Spam folder.

Option 2

If you forget your password, you should contact the DoIT Technology Support Center at 410-455-3838 during business hours. We will not be able to tell you what your existing password is, but you will be able to send a reset link to a non-UMBC email address.

Password resets must be requested by the account holder.

Please provide TSC with the following information:

1. Alternate (non-UMBC) email address, e.g. sample@yahoo.com, sample@gmail.com, sample@netzero.net
2. Alternate phone contact
3. CampusID (printed on your UMBC ID card.)

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