How do I turn off the pop-up blocker in my web browser?

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Troubleshooting tip: If you are pulling reports or unofficial transcripts from Peoplesoft and nothing happens after processing, try turning off the pop-up blocker.

Firefox

Windows
1. Select Tools from the Mozilla Firefox taskbar
2. Select Options from the drop-down menu
3. Select Content from the Options dialog box
4. To disable all pop-ups, uncheck the Block pop-up windows radio button
5. Select Close

Mac
1. Click Firefox
2. Click Preferences
3. Select Content
4. Un-check Block pop-up windows

Google Chrome
1. Click on the WRENCH (upper right hand corner)
2. Click on SETTINGS
3. Scroll to PRIVACY, Click on Content Settings
4. Scroll to POP-UPS
5. Check Allow All Sites to show Pop-Ups
6. Click OK

Internet Explorer
1. Click Tools menu
   • Press Alt-T if you don't see a menu
2. Click Internet Options
3. Click Privacy tab
4. Under Pop-up Blocker, UnCheck Turn on Pop-up Blocker
5. Click OK

Safari
1. Click Safari in the menu bar
2. Click Preferences
3. Click the Security tab
4. In the Web Content selection, uncheck the box next to Block pop-up windows

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