Installing Adobe software from the Creative Cloud desktop app in Windows

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The **Creative Cloud desktop app** must already be installed first before proceeding with the instructions below since it is **required** to install, **manage**, and **update** Adobe software. These install instructions are for **UMBC owned devices only** and the Adobe Creative Cloud license is only available to active UMBC employees (faculty/staff). Please be aware of the **use limitations** for Creative Cloud apps. File syncing to the Adobe Creative Cloud is disabled.

Do not sign in to the Creative Cloud desktop app through **Continue with Google**, **Continue with Facebook**, or **Continue with Apple** as doing so will only give you access to **trial versions** of Adobe apps. Also make sure to use your **default UMBC email address** when signing in to the Creative Cloud desktop app since **email aliases** will likely fail the sign in process or only give you access to **trial versions** of apps. Please sign in as demonstrated in steps 1 - 3 in the instructions below.

**Install Instructions** (if you experience any issues, please refer to Section 2 in the Adobe Creative Cloud installation troubleshooting guide).

1. Open the Creative Cloud desktop app, type in your UMBC email address and then click **Continue**.
2. Click **Company or School Account**.
3. When it takes you to myUMBC, type in your myUMBC credentials and then click **Log In**.
4. It will automatically take you to the **Apps** tab showing a list of all available apps you can choose to install (optionally, you can **install older versions** of some apps).

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