Past due & overdue notifications erroneously sent to students via Bb email digest

Students may receive past due notifications for Blackboard assignments and discussion board activities when those graded items are not yet due. This is a known issue related to several potential factors:

1. Past due email notifications are being sent and received despite the notification type being set to off, and the submission is occurring before the due date.
2. When a due date is added to an Assignment after a student has completed it, the student may receive a past due notification.
3. Students are receiving overdue notifications on gradable discussion boards submitted before the due date. The item is completed, but it still appears as “past due.”
4. In a few rare cases, past due notifications might be sent for deleted journals or to students who have dropped a course.

Notifications cannot be disabled.

Workaround:

- Users can modify how and when they get notifications until this issue is resolved.
- Users can disregard the overdue notice if they are certain they have submitted the work early.

UMBC has opened a case with Blackboard support: BtBB #03962443.