What if my reimbursement hasn't come in?

Please be aware that the reimbursement process takes at least 4-6 weeks. The check will usually come in around the 4th or 5th week, but be patient if it doesn't. If the paperwork wasn't done correctly and had to be amended it will take longer. If the reimbursement is coming by direct deposit, it will be more likely to come in around 4 weeks, however, it depends on where in the pay cycle and reimbursement process your order was placed. The timing may cause it to come in at 5-6 weeks or more.

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