Viewfinity FAQ

Tell Me

What is Viewfinity?
How do I know if I have the Viewfinity client?
You can check in the windows taskbar for the Viewfinity client icon, it is a blue infinity symbol in a white box. When you hover over the icon it will state Viewfinity with the client version number. (see pic below)

How can I tell if an application is approved?
If you attempt to install or update a commonly used program like Adobe flash or Java, you will see a prompt at the bottom of your screen stating that "process (processname) is launched with elevated privileges". This prompt should allow the installation or upgrade you are performing to be applied. (see pic below)

How can I tell if an application is not approved?
For software that has not yet been approved when you attempt to install it will bring up a prompt that states "(application installer name) requires administrative privileges in order to run properly. To request the ability to run this application as administrator, please provide your justification below and press OK. Your request will be sent to the system administrator." If you see this message please fill out the reason you need to install this application in the text box provided and click ok. The administrators will review your request and approve it if appropriate. (see pic below)
'AIM Installer (AIM_Install.exe)' application requires administrative privileges in order to run properly. To request the ability to run this application as administrator, please provide your justification below and press OK. Your request will be sent to the System Administrator.

Provide the justification here:

You can enter your email address to be notified when your request is approved.

☐ Don't ask me again

OK  Cancel