UMBC Webex Quick Start Guide

Webex is a full featured video and audio conferencing solution. This page helps to provide users with the essentials needed for getting started with Webex.

1. All faculty, staff and students have Webex accounts using their myUMBC credentials. You may adjust settings and preferences at https://webex.umbc.edu but is not necessary to use the service.

2. First you will want to install the "Webex Meetings" app on whatever computer or device you plan on using to host or join Webex meetings from. Windows and Mac users can download the app here, phone and tablet users can search and install the Cisco Webex Meetings app from their store respective stores. More detailed install instructions can be found on this FAQ.

3. Once you've installed and signed into your Webex app, you can use it to start meetings from it. In addition, any meetings you join will automatically be joined from the app. Many users will find the scheduling Webex meetings directly from Google’s Calendar interface the fastest and most convenient method for new meetings. The image below shows this in action but you may refer to this FAQ for more details.

4. When it’s your first time using a computer or device to join a Webex meeting it is important to check your audio settings ahead of time. Laptops and all-in-one computers have microphones and video cameras built into them but if you have a tower and monitor setup you may need to buy an inexpensive webcam for these features.

5. Follow this link for more information on checking your audio settings. When checking settings on a Mac you might need to first give permission. Apple menu / System Preferences / Security & Privacy / Privacy
6. Please follow this link for more information.